INTRODUCTION



SAFETY

THANK YOU for choosing your new chair to assist you for years of easy and comfortable mobility. The product you have purchased combines state-of-the-art components with safety, comfort, and styling in mind. We are confident these design features will provide you with the conveniences you expect during your daily activities. Understanding how to safely operate and care for this product should bring you years of trouble-free operations and service.

Read and follow all instructions, warnings, and notes in all the accompanying literature in your owner's package before attempting to operate this product for the first time. You must also read all instructions, warnings, and notes contained in any supplemental instructional booklets that accompanied your chair before initial operation. Your safety depends upon you, as well as your provider, caretaker/carer, or healthcare professional in using good judgement.

If there is any information in this manual which you do not understand, or if you require additional assistance for setup or operation, please contact your authorized Provider. Failure to follow the instructions, warnings, and notes in the literature provided with your scooter and those located on your product can result in personal injury or product damage and will void the product warranty.

PURCHASER'S AGREEMENT

By accepting delivery of this product, you promise that you will not change, alter, or modify this product or remove any other safety features of this product; fail, refuse, or neglect to install any retrofit kits from time to time provided by your Provider to enhance or preserve the safe use of this product.

SHIPPING AND DELIVERY

Before using your chair, make sure your delivery is complete as some components may be individually packaged. If you do not receive a complete delivery, please contact your authorized Provider immediately. Where damage has occurred during transport, either to the packaging or content, please contact the delivery company responsible.



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NOTE: If you ever lose or misplace your copy of this manual, contact us and we will be glad to send you a new one immediately.



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5-YEAR LIMITED WARRANTY

For five (5) years from the date of purchase, Mega Motion will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Mega Motion to be defective in material and/or workmanship:

Structural Frame Components, including:

Main Frame

ONE-YEAR LIMITED WARRANTY

For one (1) years from the date of purchase, Mega Motion will repair or replace at our option to the original purchaser, free of charge, any of the following parts found upon examination by an authorized representative of Mega Motion to be defective in material and/or workmanship. Any warranty claims for electronic assemblies may become void if damage results from the use of parts/accessories that are not Mega Motion original parts and are not purchased through an authorized Mega Motion provider:

- Electrical control or lever system
- Motor/Drive System
- Bearing and shaft sleeve
- Battery

NOTE: Gradual deterioration in performance of batteries due to being left in a discharged state, left in cold conditions for long periods of time, or worn out through heavy use are not covered.

NOTE: For Lithium-ion battery warranty information, refer to the Lithium Warranty Insert.

LIMITED WARRANTY EXCLUSIONS

The limited warranties listed above do not extend to those items which may require replacement due to normal wear and tear, including:

- ABS plastic cover shell and rubber pad
- Tyre
- Interior decoration&cushion
- Damage by abuse, wrong operation, accidents and negligence
- Damage by wrong maintenance and storage
- Business use or other abnormal use



Exclusions also include components with damage or failure caused by:

- Parts/accessories that are not <u>Mega Motion original parts</u> and are not purchased through an authorized Mega Motion provider.
- Contamination
- Abuse (including but not limited to product being dropped or being subjected to severe impact/ crush), misuse, or negligence
- Battery fluid spillage or leakage
- Use other than normal design specifications
- Improper operation, maintenance, or storage
- Batteries not properly maintained by recommended charging and storage procedures.
- Acts of God or Nature

NOTE: If there is an increase in the operational noise level in the transaxle, the warranty does not apply. An increase in operational noise level usually occurs due to abusive and excessive strain on the scooter.

NOTE: Gradual deterioration in performance because the battery has been left in a discharged state, left in cold conditions for an extended period of time, or worn out through heavy use is not covered.

SERVICE CHECKS AND WARRANTY SERVICE

Warranty service must be performed by an authorized Mega Motion Provider.* Do not return faulty parts to Mega Motion without prior written authorization. All transportation costs and shipping damage incurred while submitting parts for repair or replacement are the responsibility of the purchaser.* Please contact your authorized Mega Motion Provider for information on the current cost associated with a service visit.

There is no other express warranty.

IMPLIED WARRANTIES

Implied warranties, including those of merchantability and fitness for a particular purpose, are limited to one (1) year from the date of purchase. Any and all implied warranties are excluded. This is the exclusive remedy. Liabilities for consequential damages under any and all warranties are excluded.

The limited warranties above give you specific rights, and you may also have other rights which vary from state to state. These may include, but are not limited to additional warranties that may not be limited or excluded by a manufacturer and rejection of exclusions for incidental or consequential damages.

NOTE: This warranty applies to products sold in the United States.

*To the extent consistent with applicable state law.